REMINDER:
BRING YOUR MEMBERSHIP CARD!

Today, 6 November 2026, we began enforcing the presentation of membership card at the Towel Counter, Basement 1. We are grateful to the many members who came prepared with their cards.

However, despite two weeks' advance notice, our staff faced resistance from some members today. We would like to remind everyone that this is not a new rule. Presenting your membership card when collecting towels, locker keys, and access to Club facilities has always been Club policy. Enforcing it consistently protects your personal data, ensures charges are posted to the correct account, and prepares you for our upcoming RFID membership card system.

Forgot your membership card?

If you do not have your membership card with you, please follow these steps:

1. Collect a verification form from the Towel Counter, Basement 1.
2. Bring the form to the Front Office, Level 1, to have your membership verified.
3. Return to the Towel Counter with the verified form to collect your towel and locker key.

RESPECT FOR OUR STAFF

Our staff are here to serve and assist you, and they are carrying out their duties under the Club's Bye-Laws. Every staff member deserves a safe and respectful environment, and we have zero tolerance for abuse and harassment of our staff.

Thank you for your understanding and cooperation as we work towards a safer, more seamless Club experience for everyone.